

AGENDA

Meeting: Devizes Area Board
Place: Community Room, Needham House, Victoria Road, Devizes, SN10 1FA
Date: Monday 11 September 2023
Time: 6:30 pm

Including the Parishes of: Bishops Cannings, Bromham, Bulkington, Cheverell Magna, Coulston, Devizes, Easterton, Erlestoke, Etchilhampton, Little Cheverell, Market Lavington, Marston, Potterne, Poulshot, Rowde, Seend, Stert, Urchfont, West Lavington, Worton.

The Area Board welcomes and invites contributions from members of the public. The Chairman will try to ensure that everyone who wishes to speak will have the opportunity to do so.

If you have any requirements that would make your attendance at the meeting easier, please contact your Democratic Services Officer.

Please direct any enquiries on this Agenda to Cameron Osborn, direct line 01225 718224 or email cameron.osborn@wiltshire.gov.uk

All the papers connected with this meeting are available on the Council's website at www.wiltshire.gov.uk

Press enquiries to Communications on direct lines (01225) 713114 / 713115.

Wiltshire Councillors

Cllr Iain Wallis, Devizes North (Chairman)
Cllr Dominic Muns, The Lavingtons (Vice-Chairman)
Cllr Simon Jacobs, Devizes South
Cllr Laura Mayes, Bromham, Rowde and Roundway
Cllr Kelvin Nash, Devizes East
Cllr Tamara Reay, Devizes Rural West
Cllr Philip Whitehead, Urchfont and Bishop Cannings

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Public Participation

Please see the agenda list on following pages for details of the items for discussion. The Area Boards welcome public participation and the Chairman will try to ensure that everyone has the opportunity to participate where possible. To discuss matters not on the agenda, please contact the officer named on the front page, ahead of the meeting.

For extended details on meeting procedure, submission and scope of questions and other matters, please consult [Part 4 of the council's constitution](#).

The full constitution can be found at [this link](#).

Our privacy policy is found [here](#).

For assistance on these and other matters please contact the officer named above for details

Area Board Officers

Strategic Engagement & Partnerships Manager (SEPM) –

richard.rogers@wiltshire.gov.uk

Area Board Delivery Officer – caroline.lequesne@wiltshire.gov.uk

Democratic Services Officer – cameron.osborn@wiltshire.gov.uk

	Time
<p>1 Welcome</p> <p>To welcome those present to the meeting.</p>	18:30
<p>2 Apologies for Absence</p> <p>To receive any apologies for absence.</p>	
<p>3 Minutes of the Previous Meeting (<i>Pages 1 - 8</i>)</p> <p>To approve and sign as a correct record the minutes of the meeting held on 19 June 2023.</p>	
<p>4 Declarations of Interest</p> <p>To receive any declarations of disclosable interests or dispensations granted by the Standards Committee.</p>	
<p>5 Chairman's Announcements (<i>Pages 9 - 12</i>)</p> <p>To receive the following announcements through the Chairman:</p> <ul style="list-style-type: none"> • Wiltshire Local Plan Review • Climate Emergency update - https://youtu.be/LP2FzC7rHSw 	
<p>6 Partner Updates (<i>Pages 13 - 60</i>)</p> <p>To receive updates from any of the following partners:</p> <ul style="list-style-type: none"> • Wiltshire Police • Dorset and Wiltshire Fire and Rescue Service • Healthwatch Wiltshire • Community First • Update from BSW Together (Integrated Care System) • Schools updates • Town and Parish Council • Sustainable Devizes • Opendoors • Devizes and District Foodbank 	18:35
<p>7 Chief Constable and Police and Crime Commissioner (PCC) Update</p> <p>To receive an update from Wiltshire Police Chief Constable Catherine Roper and Wiltshire Police and Crime Commissioner (PCC) Philip Wilkinson.</p>	18:50

8	Safer Streets Project Report	19:20
	To receive a report from Jane Murray following the conclusion of the Safer Streets Project.	
9	Youth Unemployment Update (<i>Pages 61 - 64</i>)	19:30
	To receive a report from the Strategic Engagement and Partnership Manager (SEPM), Richard Rogers, on local youth unemployment data.	
10	Area Board Priority Update	19:40
	To receive any updates from Lead Representatives of the Area Board priorities.	
11	Local Highway and Footway Improvement Group (LHFIG)	19:45
	To consider the update and any recommendations arising from the Local Highway and Footway Improvement Group (LHFIG) meeting from 4 July 2023.	
12	Air Quality and Sustainable Transport	19:50
	To receive any updates and consider any recommendations arising from the Devizes Air Quality and Sustainable Transport Group meeting on 7 September 2023.	
13	Area Board Funding	19:55
	To consider the following grant applications:	
	<u>Community Area Grants:</u>	
	<ul style="list-style-type: none"> • Seend Tennis Club - £5,000 towards resurfacing and renovation work • The Patch in Potterne Community Interest Company - £5,000 towards multi-purpose community centre 	
	<u>Youth Grants:</u>	
	<ul style="list-style-type: none"> • Market Lavington Community Hall Management Trust - £2,317 towards seated youth shelter and other external works • Bromham Youth Club - £3,031 towards youth club upkeep • West Lavington Youth Club - £5,000 towards youth club upkeep 	

14	Open Floor	20:05
	Residents are invited to ask questions of their local councillors.	
15	Urgent items	
	Any other items of business which the Chairman agrees to consider as a matter of urgency.	
16	Date of the Next Meeting	20:15
	To confirm the date of the next meeting as 20 November 2023.	

MINUTES

Meeting: Devizes Area Board
Place: Needham House, Victoria Road, Devizes SN10 1FA
Date: 19 June 2023
Start Time: 6:30 pm
Finish Time: 9:00 pm

Please direct any enquiries on these minutes to:

Cameron Osborn,(Tel): 01225 718224 or (e-mail) cameron.osborn@wiltshire.gov.uk

Papers available on the Council's website at www.wiltshire.gov.uk

In Attendance:

Wiltshire Councillors

Cllr Kelvin Nash (Chairman), Cllr Iain Wallis (Vice-Chair), Cllr Dominic Muns, Cllr Tamara Reay and Cllr Philip Whitehead

Wiltshire Council Officers

Richard Rogers – Strategic Engagement & Partnership Manager
Caroline LeQuesne – Area Board Delivery Officer
Cameron Osborn – Democratic Services Officer
Tara Hunt – Senior Democratic Services Officer
Andy Brown – Deputy Chief Executive (allocated to the Area Board)

Partners

Wiltshire Police – Inspector Benjamin Huggins and PS Chris Wickham
Wiltshire Fire and Rescue Service – Watch Manager Philip Flowers and Watch Manager Michael Cleaver
Devizes Town Council – Simon Fisher
Sustainable Devizes – Graham Martin
Opendoors – Noel Woolrych
Devizes and District Foodbank – Alex Montegriffo
Wiltshire Youth For Christ – Steve Dewar

Total in attendance: 45

<u>Minute No..</u>	<u>Summary of Issues Discussed and Decision</u>
16	<p><u>Election of Chairman</u></p> <p>Councillor Dominic Muns nominated Councillor Iain Wallis for the role of Chairman and was seconded by Councillor Tamara Reay.</p> <p><u>Resolved:</u></p> <p>To elect Councillor Iain Wallis as Chairman for the year 2023/24.</p> <p>The Chairman expressed his gratitude to the outgoing Chairman, Councillor Kelvin Nash, for his work across the previous two years.</p>
17	<p><u>Election of Vice-Chairman</u></p> <p>Councillor Philip Whitehead nominated Councillor Muns for the role of Vice-Chairman and was seconded by Councillor Nash.</p> <p><u>Resolved:</u></p> <p>To elect Councillor Dominic Muns as Vice-Chairman for the year 2023/24.</p>
18	<p><u>Welcome and introductions</u></p> <p>The Chairman welcomed those in attendance to the meeting and the rest of the Area Board introduced themselves.</p>
19	<p><u>Apologies for Absence</u></p> <p>Apologies for absence were received by Councillor Simon Jacobs and Councillor Laura Mayes.</p>
20	<p><u>Minutes</u></p> <p><u>Resolved:</u></p> <p>To approve and sign the minutes of the meeting held on 6 March 2023 as a true and correct record.</p>
21	<p><u>Declarations of Interest</u></p> <p>There were no declarations of interest.</p>

22	<p><u>Appointments to Outside Bodies and Working Groups</u></p> <p><u>Resolved:</u></p> <ul style="list-style-type: none"> • To appoint Members as Lead Representatives to the Outside Bodies and Working Groups as set out in Appendix A. • To note the Terms of Reference for the LHFIG and AQST as set out in Appendices B and C, respectively.
23	<p><u>Chairman's Announcements</u></p> <p>The Chairman noted and summarised the written updates included in the agenda pack, including updates on the cost-of-living crisis, the work being done Page 3 of 6 by Wiltshire Libraries to keep local residents online, and the Independent Visitor Scheme.</p>
24	<p><u>Partner Updates</u></p> <p>The Chairman then invited the Area Board's partner organisations to provide any verbal updates in addition to the written ones included in the agenda pack.</p> <ul style="list-style-type: none"> • Wiltshire Police <p>Inspector Ben Huggins and PS Chris Wickham provided an overview of the neighbourhood policing team structure and highlighted stop-and-search and proportionality data. They mentioned a slight spike in criminal damages in Devizes town centre and a continuation of rural thefts. They highlighted the work being done by community speed enforcement officers to counter speeding offences, and stated that youth violence remained a priority when dealing with anti-social behaviour.</p> <p>Councillor Reay raised the issues recently encountered by several Seend residents in getting through via 101 phone calls. Inspector Huggins reassured the Councillor that Wiltshire Police was in the midst of an active recruitment drive to address shortages in staff at call centres. Councillor Nash also pointed out that there were other ways of reporting crimes such as through the website. The Chairman raised problems with street drinking in the marketplace, to which Inspector Huggins stated that Wiltshire Police were liaising with Wiltshire Council to install a Public Space Protection Order. Noel Woolrych from Opendoors promoted the Safer Streets project currently being undertaken alongside Wiltshire Police, advising that online sessions were being run on 9 and 18 July 2023 via Facebook.</p>

- **Dorset and Wiltshire Fire and Rescue Service (DWFRS)**

Watch Manager Philip Flowers and Michael Cleaver provided an update from DWFRS. They promoted their 'safe and well' initiative and advised that the service offered protection for commercial properties with fire safety visits. Councillor Nash added that statistics would be available following an upcoming Fire Authority meeting.

- **Devizes Town Council**

Simon Fisher, Devizes Town Council clerk, stated that the council were in the process of addressing anti-social behaviour in the town, with consultation likely and evidence required to progress with Wiltshire Council. He noted that a significant concern was the possibility of displacement. Councillor Whitehead and Councillor Nash sought clarity over the size and scope of the ASB order and the likely need for collaboration with Bishop Cannings council.

- **Sustainable Devizes**

Graham Martin highlighted the recent Sustainability Fair as part of a twinning weekend themed around sustainability, noting the contributions from Nursteed and Devizes Schools. Councillor Reay thanked Mr Martin and the other volunteers for their work putting on the event.

- **Opendoors**

Noel Woolrych provided a brief update from that morning, involving a range of statistics about the demographic of individuals making use of the service and their number. He expressed his thanks to the local supermarkets for their contributions.

- **Devizes and District Foodbank**

Alex Montegriffo, community organiser and campaigns manager for Devizes and District Foodbank, provided an update on the work they had been doing. They noted that more people were being supported by the foodbank than at any point since data began, while also highlighting the new project at the St. James Centre, the work of Wiltshire Food, the recent push for affordable school uniform and the Household Support Fund's move to public health. Full details of the report can be found in the agenda pack. The Chairman thanked Alex for their work and emphasised the value of their engagement with the boater communities and other marginalised groups. Councillor Reay also offered her assistance in resolving any outstanding issues regarding the provision of alternative fuel payments.

	<ul style="list-style-type: none"> • Wiltshire Youth For Christ <p>Wiltshire Youth For Christ Team Leader Steve Dewar updated the Area Board about the success of their recent Roots for Shoots project and their mentoring work across local secondary schools. He described how teenage boys often lacked positive engagement and how as a result, the team were ensuring that the support systems in place for local young people work properly. The Chairman thanked Steve for his work and paid tribute to the success of youth provision in the community.</p>
25	<p><u>Area Board end of year review</u></p> <p>The Strategic Engagement and Partnership Manager (SEPM) Richard Rogers and Councillor Muns delivered a pair of presentations on the status of recent community area and youth projects that had been fully or partially funded by Area Board grants over the last two years. Youth Adventure Trust also presented a video highlighting one of their recent success stories and spoke briefly about the work they had been doing with youth people from difficult backgrounds around Devizes.</p>
26	<p><u>Community Deprivation Update</u></p> <p>Richard Rogers then delivered a presentation on deprivation in the Devizes community area. The presentation drew attention to Indices of Multiple Deprivation, which outlined how deprivation involved more than just income. When summarising the presentation, the SEPM emphasised that Aea Boards were being encouraged to spend money where it was needed most.</p>
27	<p><u>Devizes Area Board Priorities Review</u></p> <p>The Area Board considered their priority areas for the forthcoming year.</p> <p><u>Resolved:</u></p> <p>To appoint the following Members as Lead Representatives to the following priority areas:</p> <ul style="list-style-type: none"> • Councillor Dominic Muns to children and young people • Councillor Tamara Reay to climate change and the environment • Councillor Simon Jacobs to vulnerable and older people • Councillor Iain Wallis to local economy • Councillor Kelvin Nash to community safety.
28	<p><u>Local Highways and Footpaths Improvement Group (LHFIG)</u></p> <p>The Area Board then considered the funding recommendations that arose from the Local Highway and Footway Improvement Group (LHFIG) meeting on 18 April 2023 as described by Councillor Muns.</p>

	<p>The Chairman proposed that the Area Board note the discussions from the LHFIG meeting on 18 April 2023, confirm the progress of the high priority schemes agreed by the LHFIG and confirm the LHFIG's contribution to the six new schemes at a total cost of £4,125. Councillor Nash seconded the proposal.</p> <p><u>Resolved:</u></p> <ol style="list-style-type: none"> 1) To note the discussions from the LHFIG meeting on 18 April 2023 2) To confirm the progress of the high priority schemes agreed by the LHFIG 3) To confirm the LHFIG's contribution to the six new schemes at a total cost of £4,125.
29	<p><u>Air Quality and Sustainable Transport</u></p> <p>Councillor Reay provided an update from the Air Quality and Sustainable Transport meeting on 8 June 2023.</p> <p>Councillor Nash updated the Area Board on the work he had been involved in regarding school transport plans and the positive prospects of moving towards 'active transport'.</p>
30	<p><u>Open Floor</u></p> <p>The Chairman then invited those in attendance to ask questions of the Area Board.</p> <p>One attendee asked about why Wiltshire Council had been unable to evidence a 5-year housing land supply. Councillor Whitehead explained how due to inevitable peaks and troughs in the housing land supply, the Council was occasionally vulnerable to unwanted development as they could not factor in certain existing but unfinished developments. Councillor Whitehead asserted that the system currently used focused too much on land supply and not enough on delivery, also stating that the system was unsuitable for a county as large as Wiltshire.</p> <p>Another attendee posited that proposed social housing in Devizes was being built in the wrong place, too far out from the town centre and connected to the dangerously fast Caen Hill dual carriageway. The Chairman explained that the Area Board was unable to discuss the application to avoid pre-determination, Councillor Whitehead assured the attendee that even though the Council was proposing the development, the process for applying was no different to anyone else and would be scrutinised by Planning Officers like any other application. He encouraged the public to attend the Planning Committee meeting and make their views known, estimating that it would likely appear before a Committee in the Autumn.</p> <p>Paul Stevens, Chairman of Great Cheverel Parish Council, raised a highways issue with the Area Board, stating that the high street had been badly damaged</p>

	<p>but did not know who would pay for the repairs. Councillor Muns suggested that Mr Stevens speak to Councillor Muns outside the meeting to gather evidence and also advised on a Wiltshire Council webinar on potholes available on YouTube.</p> <p>Lastly, an attendee raised the issue of a resident parking scheme, which recently failed to be instated due to a lack of consultation responses. The attendee explained that it was only a small area that was affected and so many residents did not reply as parking issues did not affect them. He requested that the Council re-open the report, to which the Chairman suggested a conversation outside the meeting that involved Devizes Town Council. Councillor Whitehead advised that many resident parking scheme requests fail for the same reason.</p>
31	<p><u>Area Board Funding</u></p> <p><u>Community Area Grants:</u></p> <ul style="list-style-type: none"> • Bulkington Recreational Ground - £3,000 towards ground regeneration <p>Councillor Reay moved to grant Bulkington Recreational Ground £3,000 towards their ground regeneration project. Councillor Whitehead seconded the motion.</p> <p><u>Resolved:</u></p> <p>To grant Bulkington Recreational Ground £3,000 towards their ground regeneration project.</p> <ul style="list-style-type: none"> • Bishops Cannings Cricket Club - £4,850 towards the replacement of their three-lane coaching facility <p>Councillor Whitehead moved to grant Bishops Cannings Cricket Club £4,850 towards the replacement of their three-lane coaching facility. Councillor Reay seconded the motion.</p> <p><u>Resolved:</u></p> <p>To grant Bishops Cannings Cricket Club £4,850 towards the replacement of their three-lane coaching facility.</p>

- **Wharf Theatre - £5,000 towards technical upgrades**

The Chairman moved to grant the Wharf Theatre £5,000 towards technical upgrades. Councillor Nash seconded the motion.

Resolved:

To grant the Wharf Theatre £5,000 towards technical upgrades.

Youth Grants:

- **Youth Adventure Trust - £4,100 towards supporting vulnerable young people from Devizes through the cost-of-living crisis**

Councillor Muns moved to grant Youth Adventure Trust £4,100 towards supporting vulnerable young people from Devizes through the cost-of-living crisis. Councillor Whitehead seconded the motion.

Resolved:

To grant Youth Adventure Trust £4,100 towards supporting vulnerable young people from Devizes through the cost-of-living crisis.

- **Found Outdoors - £500 towards Be You day retreat**

Councillor Whitehead moved to grant Found Outdoors £500 towards their Be You day retreat. Councillor Muns seconded the motion.

Resolved:

To grant Found Outdoors £500 towards their Be You day retreat.

Wiltshire Local Plan Review – Chair’s Announcements

The consultation for the Wiltshire Local Plan will be held from Wednesday 27 September until Wednesday 22 November, with in-person and an online event being held across the county to enable people to find out more and have their say.

The council is holding 16 drop-in events at libraries and leisure centres around Wiltshire between Monday 2 October and Wednesday 18 October along with a live webinar-style event on Thursday 10 October on Microsoft Teams.

The in-person events are informal drop-in sessions where people can meet officers and find out more about the Local Plan and how to respond to the consultation. There is no need to book for the in-person events, anyone can just turn up and speak to officers. The online session will feature a presentation, followed by an opportunity to ask questions; people should sign up for the online event beforehand on the council website and are encouraged to submit questions in advance.

The Local Plan sets out the vision and framework for housing, infrastructure, and land for employment growth for the next 15 years. Once adopted, all planning applications will be determined against the plan, making it the most important place-shaping document for Wiltshire.

The full schedule of events will be included in the minutes of this meeting. To find out more and to sign up for the online event, people should go to www.wiltshire.gov.uk/local-plan

Town	Closest event for residents of...	Date	Time	Location
Amesbury	Amesbury, Bulford, Durrington, Great Wishford, Porton, Shrewton, Tilshead and The Winterbournes	Monday 2 October	3pm-7pm	Amesbury Library, Smithfield Street, Amesbury SP4 7AL
Bradford on Avon	Bradford on Avon, Holt, Westwood and Winsley	Monday 2 October	3pm-7pm	Bradford on Avon Library, Bridge Street, Bradford on Avon BA15 1BY
Chippenham	Chippenham, Christian Malford, Hullavington, Kington St Michael, Sutton Benger and Yatton Keynell	Tuesday 3 October	3pm-7pm	Olympiad Leisure Centre, Sadlers Mead, Chippenham SN15 3PA
Melksham	Melksham, Atworth, Bowerhill, Seend, Semington, Shaw and Whitley and Steeple Ashton	Wednesday 4 October	3pm-7pm	Melksham Community Campus, Market Place, Melksham SN12 6ES
Tisbury and Mere	Tisbury, Mere, Fovant, Hindon and Ludwell	Wednesday 4 October	3pm-7pm	The Nadder Centre, Weaveland Road, Tisbury SP3 6HJ

Devizes	Devizes, Bromham, Market Lavington, Potterne, Rowde, Urchfont, West Lavington, Littleton Pannell and Worton	Thursday 5 October	3pm-7pm	Devizes Library, Sheep Street, Devizes SN10 1DL
Marlborough	Marlborough, Aldbourne, Baydon, Broad Hinton, Ramsbury, Pewsey, Burbage, Great Bedwyn, Shalbourne and Upavon	Monday 9 October	3pm-7pm	Marlborough Library, 91 High Street, Marlborough SN8 1HD
Malmesbury	Malmesbury, Ashton Keynes, Crudwell, Great Somerford, Oaksey and Sherston	Monday 9 October	3pm-7pm	Malmesbury Library, 24 Cross Hayes Lane, Malmesbury SN16 9BG
General information webinar	Online webinar covering all of Wiltshire	Tuesday 10 October	6.30pm-8pm	Online
Corsham	Corsham, Box, Colerne and Rudloe	Wednesday 11 October	3pm-7pm	Springfield Community Campus, Beechfield Road, Corsham SN13 9DN
Royal Wootton Bassett	Royal Wootton Bassett, Cricklade, Lyneham and Purton	Wednesday 11 October	3pm-7pm	Royal Wootton Bassett library, 11 Borough Fields, Royal Wootton Bassett SN4 7AX
Trowbridge	Trowbridge, Hilperton, North Bradley and Southwick	Thursday 12 October	3pm-7pm	Atrium, County Hall, Bythesea Road, Trowbridge BA14 8JN
Calne	Calne, Derry Hill and Studley	Monday 16 October	3pm-7pm	Calne Library, The Strand, Calne SN11 0JU
Westbury	Westbury, Dilton Marsh and Bratton	Monday 16 October	4.30pm-8.30pm	Leighton Recreation Centre, Wellhead Lane, Westbury BA13 3PT
Salisbury	Salisbury, Alderbury, Broad Chalke, Coombe Bissett, Dinton, Downton, Laverstock and Ford, Morgan's Vale, Woodfalls, Pitton, Whiteparish, Wilton and Winterslows	Tuesday 17 October	3pm-7pm	Salisbury Library, Market Walk, Salisbury SP1 1BL

Tidworth and Ludgershall	Tidworth, Ludgershall, Collingbourne Ducis and Netheravon	Wednesday 18 October	3pm-7pm	Tidworth Leisure Centre, Nadder Road, Tidworth SP9 7QN
Warminster	Warminster, Chapmanslade, Codford, Corsley, Heytesbury and Sutton Veny	Wednesday 18 October	3pm-7pm	Warminster Sports Centre, Woodcock Road, Warminster BA12 9DQ

Update for Wiltshire Area Boards

August 2023

[BSW ICB celebrates first anniversary](#)

BSW ICB has celebrated its first twelve months of working to improve health and wellbeing outcomes for local people. There have been numerous examples of joint working, from tackling winter pressures, to helping people get home from hospital more quickly. Other achievements include:

[New state of the art health centre in Devizes](#)

Opened in February, it's one of the first integrated health care centres in the region. The centre offers local residents a wide range of health and wellbeing services under one roof and provides primary care services, such as those traditionally found in GP practices, along with hospital outpatient services, physiotherapy, audiology, blood tests, and mental health support. It is a leading NHS net zero building with an energy EPC rating of A+, which utilises green technology, such as heat pumps and solar panels, to generate electricity and heat to serve the building.

[Integrated Care Strategy sets out health and care ambitions for BSW](#)

The strategy sets out BSW Together's ambition as partners working across the health, social care, voluntary and other sectors to support the people of BSW to live happier and healthier for longer.

[Acute Health Alliance](#)

NHS England announced its new Provider Collaborative Innovators scheme earlier this year. BSW AHA is the only collaborative from the South West to form the first wave of innovators, working closely together to tackle local challenges, improve patient outcomes, and enhance resilience.



Bath and North East Somerset,
Swindon and Wiltshire Together

Bath and North East Somerset, Swindon and Wiltshire Together

An introduction to our Integrated Care System





Integrated Care Systems...

- Have been shown to deliver the best outcomes for patients and populations across the UK and internationally
- Involve all care providers and commissioners working together to deliver an agreed set of outcomes for our population
- Help to simplify an overly complex system to improve services and make the most effective use of budget and resources

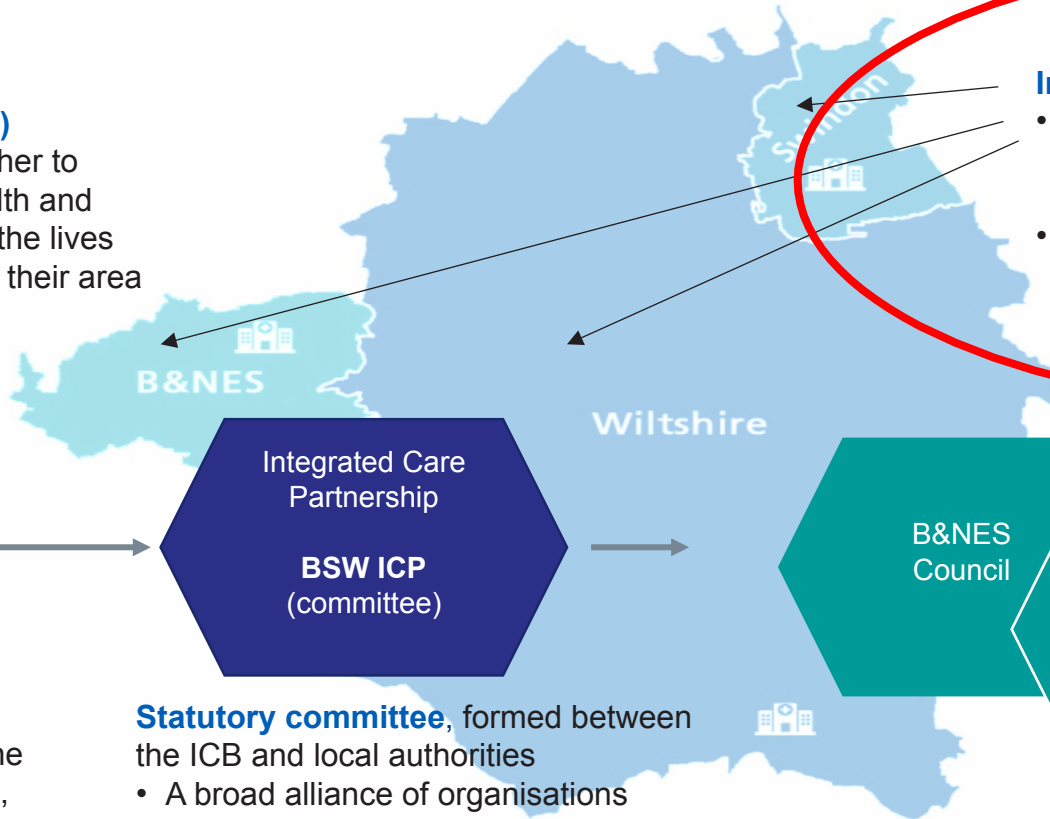




How the BSW ICS is made up

Integrated Care System (ICS)

Organisations that come together to plan and deliver joined up health and care services, and to improve the lives of people who live and work in their area



Integrated Care Alliances (ICA)

- Place-based partnerships of NHS, councils, community and voluntary organisations, local people, carers
- Lead the design and delivery of integrated services at place



Statutory NHS organisation

- Develops a plan for meeting the health needs of the population,
- Managing NHS budget
- arranges for the provision of health services in BSW



Statutory committee, formed between the ICB and local authorities

- A broad alliance of organisations concerned health and wellbeing of the population
- Author of the Integrated Care Strategy advocate for innovation, new approaches and improvement



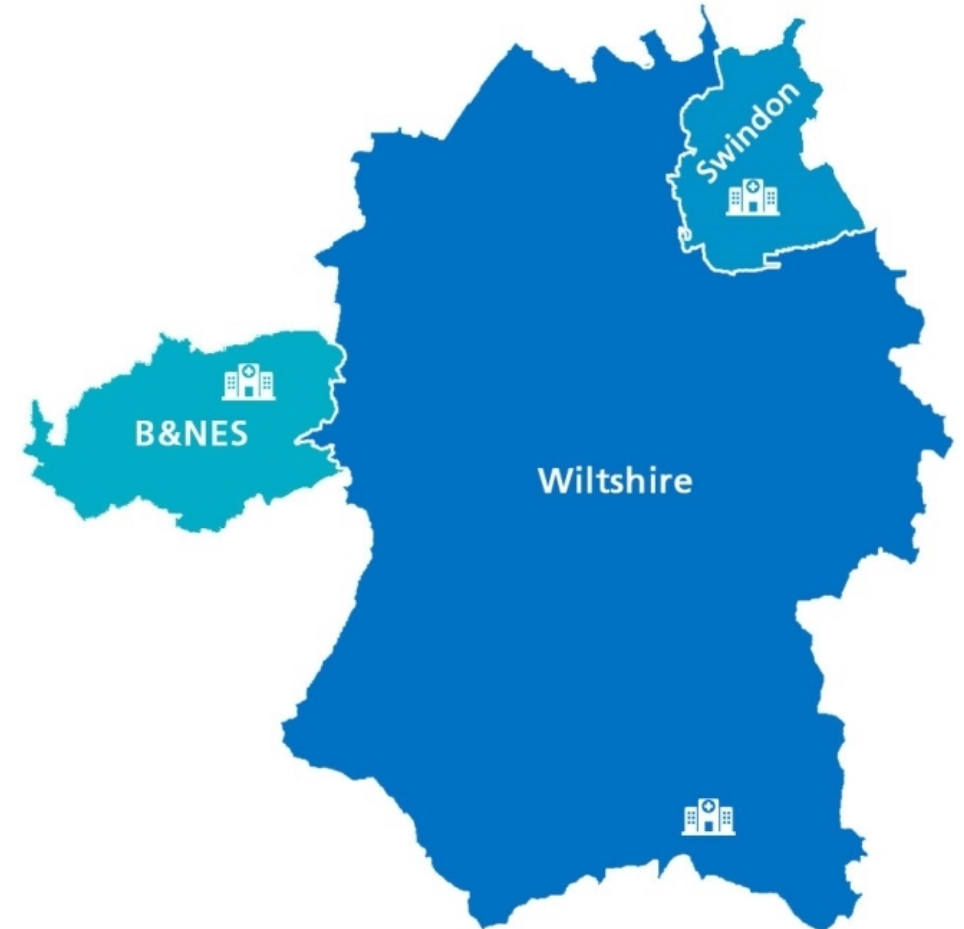
Local Authorities

- Responsible for social care and public health functions and other services for local people and businesses



Who we are

- We serve a combined population of 940,000
- We directly employ 37,600 colleagues and benefit from the contribution of many more carers and volunteers
- We are made up of 88 GP practices, 26 Primary Care Networks, two community providers, three acute hospital trusts, two mental health trusts, an ambulance trust, an Integrated Care Board (ICB), three Local Authorities, 2,800 Voluntary, Community and Social Enterprises





Our vision: Working together to empower people to lead their best life



Plus, a wide range of voluntary and community sector organisations that help provide invaluable support to our populations and our health and care services



Our Integrated Care Strategy on a page



Bath and North East Somerset,
Swindon and Wiltshire Together

Bath & North East Somerset
Joint Strategic Needs Assessment and Joint
Local Health & Wellbeing Strategy

Swindon
Joint Strategic Needs Assessment and Joint
Local Health & Wellbeing Strategy

Wiltshire
Joint Strategic Needs Assessment and Joint
Local Health & Wellbeing Strategy

**What we
will deliver
together**

The BSW Vision
We listen and work effectively together to improve health and wellbeing and reduce inequalities.

We will deliver this vision by prioritising three clear objectives:

1. Focus on prevention
and early intervention 

2. Fairer health and
wellbeing outcomes 

3. Excellent health
and care services 

**How we will
deliver it**

The BSW Care Model:



Enablers to help make it happen:


Shifting funding
to prevention


Developing
our workforce


Technology
and data


Estates of
the future


Environmental
sustainability


Our role as
Anchor Institutions

Role of ICAs in BSW

Our ICAs have a key role in enabling the ICS in delivering its strategic aims including supporting broader social and economic development. Our Places are where partners come together (in service of and as part of the System) to work collaboratively for the benefit of local communities. Our ICAs are responsible for leading the design and deliver of local health delivery at neighbourhood, and community level

The following features of Place define their contribution to the *BSW System*

- Closeness to local populations: relationships, democratic mandate, knowing the population
- Geographies in which health and local authority partners align best
- Population sizes that can support locally based service models

These features enable:

- Joint decision making between Place Partners
- A strengthened relationship with local communities
- Integration of community based services across organisational boundaries
- Tapping into and empowering local assets including the voluntary, faith and community sectors
- Opportunities for reducing duplication, inefficiencies, and unwarranted variation
- Meaningful population health management footprints offering the potential for improving equity of access and reducing inequalities in health and care outcomes



Wiltshire ICA Joint Local Health and Wellbeing Strategy Actions

- Provide integrated services at key stages in a person's life – including later life planning, end of life care, and increasing the provision of personal budgets and coproduction of services.
- Boost 'out-of-hospital' care, dissolving the divide between primary and community health services - through community multi-disciplinary teams, clustering services around primary care networks, and guaranteeing support to people in care homes.
- Enable frontline staff to work more closely together – planning our workforce needs together, developing case studies on front line cooperation, supporting shared records and IT and sharing estates wherever possible.
- Ensure carers benefit from greater recognition and support by improving how we identify unpaid carers.
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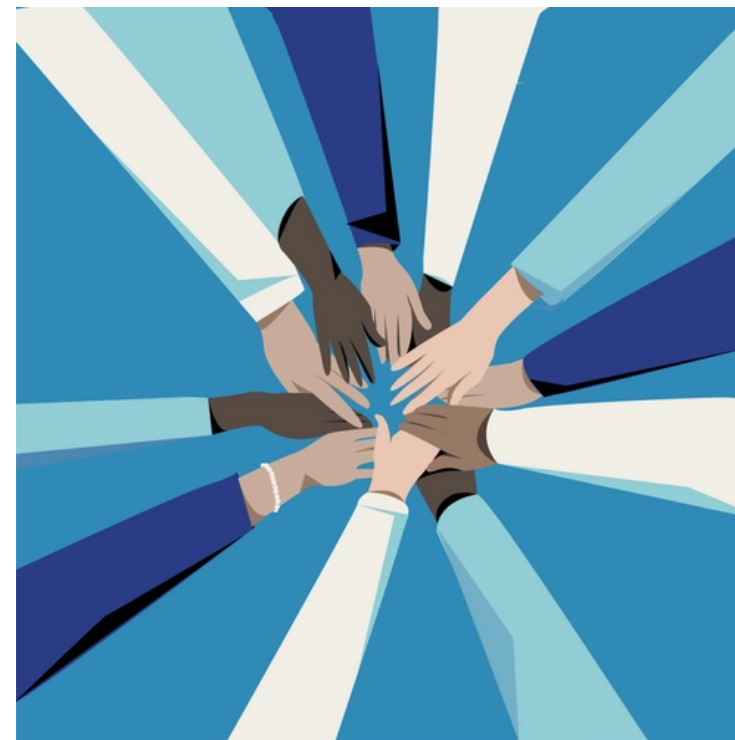
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Bath and North East Somerset,
Swindon and Wiltshire Together

Bath and North East Somerset, Swindon and Wiltshire Together

An introduction to our Integrated Care System





Integrated Care Systems...

- Have been shown to deliver the best outcomes for patients and populations across the UK and internationally
- Involve all care providers and commissioners working together to deliver an agreed set of outcomes for our population
- Help to simplify an overly complex system to improve services and make the most effective use of budget and resources





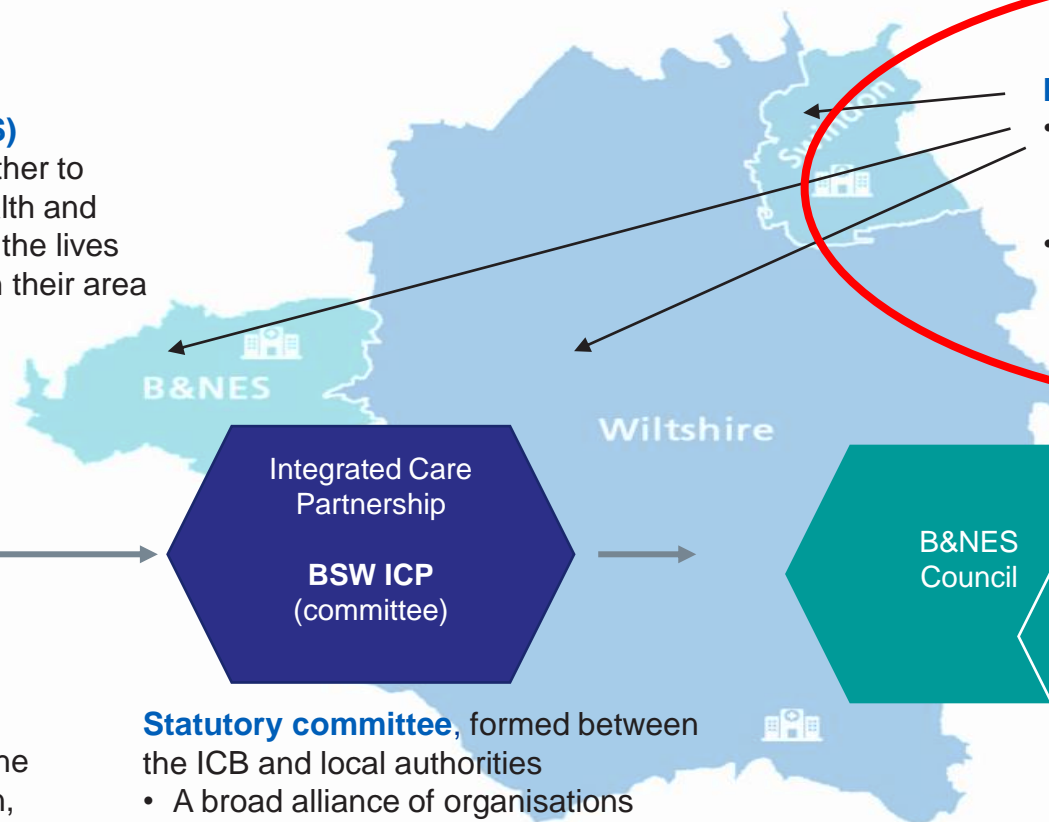
How the BSW ICS is made up

Integrated Care System (ICS)

Organisations that come together to plan and deliver joined up health and care services, and to improve the lives of people who live and work in their area

Integrated Care Alliances (ICA)

- Place-based partnerships of NHS, councils, community and voluntary organisations, local people, carers
- Lead the design and delivery of integrated services at place



Statutory NHS organisation

- Develops a plan for meeting the health needs of the population,
- Managing NHS budget
- arranges for the provision of health services in BSW



Statutory committee, formed between the ICB and local authorities

- A broad alliance of organisations concerned health and wellbeing of the population
- Author of the Integrated Care Strategy advocate for innovation, new approaches and improvement



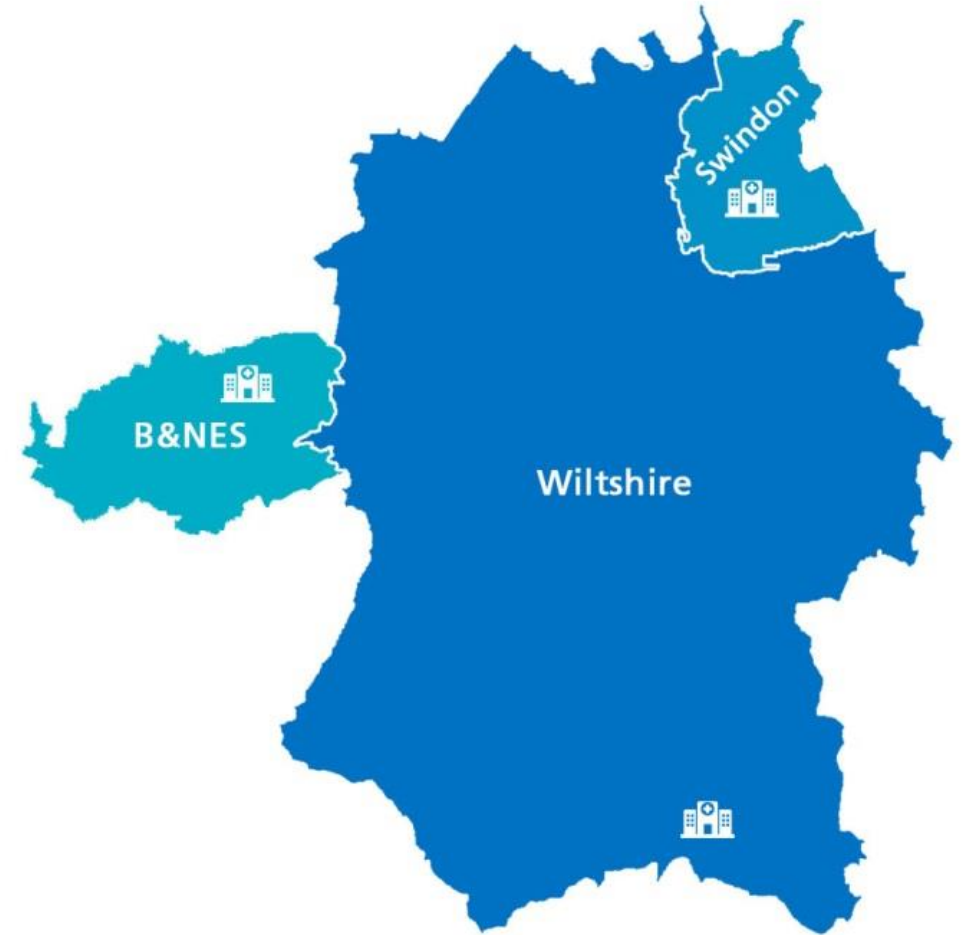
Local Authorities

- Responsible for social care and public health functions and other services for local people and businesses



Who we are

- We serve a combined population of 940,000
- We directly employ 37,600 colleagues and benefit from the contribution of many more carers and volunteers
- We are made up of 88 GP practices, 26 Primary Care Networks, two community providers, three acute hospital trusts, two mental health trusts, an ambulance trust, an Integrated Care Board (ICB), three Local Authorities, 2,800 Voluntary, Community and Social Enterprises





Our vision: Working together to empower people to lead their best life



Plus, a wide range of voluntary and community sector organisations that help provide invaluable support to our populations and our health and care services



Our Integrated Care Strategy on a page



Bath and North East Somerset,
Swindon and Wiltshire Together

Bath & North East Somerset
Joint Strategic Needs Assessment and Joint
Local Health & Wellbeing Strategy

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**What we
will deliver
together**

The BSW Vision
We listen and work effectively together to improve health and wellbeing and reduce inequalities.

We will deliver this vision by prioritising three clear objectives:

1. Focus on prevention
and early intervention 

2. Fairer health and
wellbeing outcomes 

3. Excellent health
and care services 

**How we will
deliver it**

The BSW Care Model:



Enablers to help make it happen:


Shifting funding
to prevention


Developing
our workforce


Technology
and data


Estates of
the future


Environmental
sustainability


Our role as
Anchor Institutions

Role of ICAs in BSW

Our ICAs have a key role in enabling the ICS in delivering its strategic aims including supporting broader social and economic development. Our Places are where partners come together (in service of and as part of the System) to work collaboratively for the benefit of local communities. Our ICAs are responsible for leading the design and deliver of local health delivery at neighbourhood, and community level

The following features of Place define their contribution to the *BSW System*

- Closeness to local populations: relationships, democratic mandate, knowing the population
- Geographies in which health and local authority partners align best
- Population sizes that can support locally based service models

These features enable:

- Joint decision making between Place Partners
- A strengthened relationship with local communities
- Integration of community based services across organisational boundaries
- Tapping into and empowering local assets including the voluntary, faith and community sectors
- Opportunities for reducing duplication, inefficiencies, and unwarranted variation
- Meaningful population health management footprints offering the potential for improving equity of access and reducing inequalities in health and care outcomes



Wiltshire ICA Joint Local Health and Wellbeing Strategy Actions

- Provide integrated services at key stages in a person's life – including later life planning, end of life care, and increasing the provision of personal budgets and coproduction of services.
- Boost 'out-of-hospital' care, dissolving the divide between primary and community health services - through community multi-disciplinary teams, clustering services around primary care networks, and guaranteeing support to people in care homes.
- Enable frontline staff to work more closely together – planning our workforce needs together, developing case studies on front line cooperation, supporting shared records and IT and sharing estates wherever possible.
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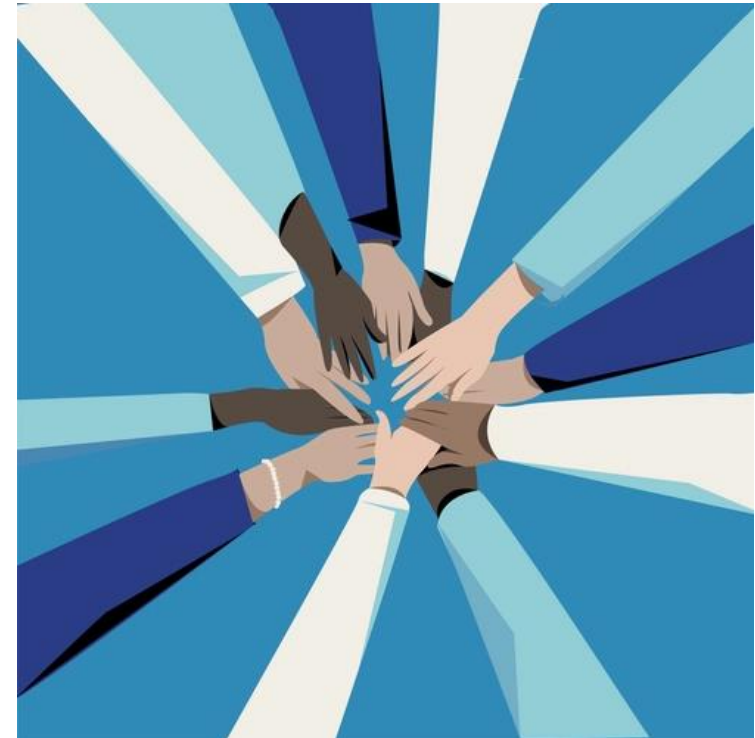
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Save the date: Community First AGM

The Community First Annual General Meeting (AGM) and Awards Celebration will take place on Wednesday 11th October (5.30-7.30pm) at Devizes Town Hall. Invitations for the AGM will be sent by email in the next few weeks.

Building Bridges Programme impact report

The first phase of the Building Bridges programme has now come to an end. Managing partner Community First and key programme partners involved in the delivery of the programme have created an impact report with a summary of programme achievements (including with harder-to-reach groups), outcomes and success stories.

The impact report can be viewed/downloaded via our website:

<https://www.communityfirst.org.uk/wp-content/uploads/2023/07/Building-Bridges-Programme-Impact-Report-Final-Version.pdf>

A copy of the impact report is also included with this briefing document. Please feel free to circulate the report amongst your colleagues and networks and help us celebrate the amazing achievements of Building Bridges as we move into the next phase of programme delivery with funding from the UK Shared Prosperity Fund.

We are currently in the process of updating the Building Bridges website to include an online referral form. Please see below for more information about programme delivery and who is currently eligible for support in Wiltshire and Swindon.

Wiltshire

The Building Bridges programme will continue to support people aged 16-65 in Wiltshire who have significant barriers and challenges to move towards education and employment.

Swindon

Inspire Swindon offers personalised support to young people who live in Swindon and who are also in one (or more) of the following groups:

- 15-18 years old who are at risk of becoming NEET (Not in Employment Education or Training).
- 15-18 years old who are NEET.
- 15-18 years old who are engaging with Swindon Youth Justice Service.
- 15-18 years old who are Care Experienced.
- 15-18 years old with an Education, Health & Care Plan.

We are in discussion with other funders to try to establish a programme to support people aged over 19 in Swindon and will give further details of this as soon as we can.

To make a referral (or self-referral) please contact the Building Bridges Lead Team (Community First) by email: hello@buildingbridgessw.org.uk or telephone: 01380 732821. Individuals aged over 19 years who live in Swindon can also register their details for a potential future programme.

Building Bridges multiplies maths life skills

Did you know that 49% of adults of working age have the maths skills of a primary-aged child and 78% are working at below a Level 2 (GCSE C/4) grade? Maths anxiety is one of the reasons why many people avoid revisiting their maths. They may shy away from talking about their maths skills due to a bad experience in school or feel that they are ‘not a maths person.’

Multiply is a new government-funded programme to help adults improve their numeracy skills.

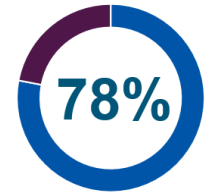
People aged 19 and over that don’t have maths GCSE at grade C (or equivalent), can access free courses through Multiply to build their confidence with numbers and perhaps gain a qualification.

All Building Bridges Support Workers have been trained and qualified as National Numeracy Champions via a CPD-accredited programme. This gives them the knowledge and understanding needed to support adults who have low confidence with Numeracy so that individuals, children, parents, and families in the community can develop positive attitudes towards maths learning.

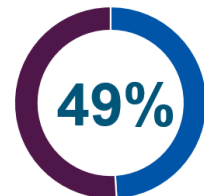
Some Maths Life skills that may be supported include:

- Money, savings, debts and benefits
- Using public transport or learning to drive
- Income and household budgeting
- Shopping for less
- Saving energy and money on bills
- Childcare costs

The Building Bridges Programme is working in partnership with Wiltshire Council to deliver life skills, maths learning and support individuals to gain accredited qualifications to help improve their confidence and chances of education, employment or job prospects and security.



of adults are working below level 2 (GCSE grade 4/C)



of adults have the numeracy skills expected of children at primary school



Youth Action Wiltshire - Summer activity programme

We have created an exciting programme of summer activities for young carers and people facing challenges in their lives. The free-to-access activities are offered by Community first (Youth Action Wiltshire) during school holidays with the aim of offering respite and opportunities for young people to make friends and access support from our specialist team of trained youth workers.

The Splash summer programme is available online: <https://www.communityfirst.org.uk/yaw/splash/> and a copy of the young carers summer programme is included with this briefing pack.

Activities planned for this summer include:

- Sport and swim: a mix of sports ending with exclusive use of swimming pool facilities and inflatable obstacle course.
- Cookery: a day at Oxenwood preparing a variety of nutritional affordable easy to make meal options.
- Let's paint (art project): A two-day project painting a young people designed mural in an underpass in Salisbury.
- Climbing and paddleboarding: Climbing wall and paddleboard experience.
- Farm days: spending a day at a local farm taking care of the animals.
- Water sports: kayaking, canoeing and paddleboarding at Oxenwood.

In addition to free-to-access group activities, Community First also offers free transport for young people to and from the various locations where activities are delivered. This includes our dedicated Outdoor Education Centre at Oxenwood.

Our activity programmes offer adventure, opportunity and friendship to hundreds of young carers, young victims of crime and young people facing challenges in their lives. We are looking forward to an exciting summer of fun with the young people we support.

Community Insurance

Community Insurance is a specialist insurance agent service from Community First. We offer comprehensive insurance for local councils, village halls, community building and playing field associations, with support from our friendly and professional team.

Our policies are underwritten by Zurich. Income generated from Community Insurance is reinvested back into communities including support for village halls, community buildings, local councils and other services provided by Community First.

For more information about Community Insurance, please visit: www.communityfirst.org.uk/insurance

Copies of our Community Insurance leaflet for local councils and village halls and community buildings are included with this briefing document.

For a free, no obligation quote:

Email: communityinsurance@communityfirst.org.uk or telephone 01380 732809.

Briefing prepared by:

Ellie Ewing

Marketing and Communications Manager (Community First)

eeving@communityfirst.org.uk

Help us make a difference to health and care in Wiltshire

We are looking for new volunteers to help us listen to people's experiences of health and social care services in the county.

Whether you want to gain valuable work experience, help improve care in your community or learn new skills, there are lots of ways you can join us to make a real difference.

Around 20 volunteers currently offer their time to help us reach out to communities across Wiltshire. They are part of a network of more than 5,000 people who are involved with Healthwatch across England. The work at each local Healthwatch contributes to work at Healthwatch England in its mission to ensure that people are at the heart of care.

Why volunteer with us?

- Make a difference to your community by giving people the chance to speak up about health and social care.
- Make new friends and get out and about across Wiltshire as part of the Healthwatch team.
- Develop new skills and confidence.
- Choose a role to suit you and do as much or as little as you like.

What can I do as a volunteer?

- Our **ambassadors** visit groups and attend meetings and events to talk about us and collect feedback. They also help us with projects, carry out research and review documents.
- Our **Enter and View Authorised Representatives** visit services to see and hear first hand how they are run.

[Young Healthwatch Wiltshire](#) is also open to anyone aged 14-25 who wants to make a difference to their community and has an



interest in the rights and wellbeing of young people.

Our recruitment drive comes as we welcome our new Volunteering and Partnerships Lead, **Kate Barber**.

Kate said: "Our volunteers are our ambassadors and they are at the heart of everything we do. Without them it simply wouldn't be possible to reach out to people across Wiltshire."

"If you're thinking of volunteering, we'd love to hear from you. Whether you have an hour or two to spare or are looking to make a more regular commitment, we will be able to find a role to suit you."

Find out more about volunteering on our website at: healthwatchwiltshire.co.uk/volunteer

If you're not able to volunteer, you can still make a difference by sharing your experiences of services with us. Fill in our form at: healthwatchwiltshire.co.uk/have-your-say or call 01225 434218.

Youth unemployment in Devizes

Devizes Area Board - Sep 2023

1. Purpose:

Devizes Area Board in selecting their priorities and actions are encouraged to be led by the data that is available and select interventions that will have the maximum impact. At the June 2023 area board meeting, it was agreed for one of the priorities to be “Strengthening our local economy focussing upon business, tourism and young people”

The [Wiltshire Community Foundation Needs Analysis](#) was published in March 2023 and is the most up to date local data available. Most of the data is sourced from this document with supporting intelligence taken from the [Indices of Deprivation](#), [OFSTED reports](#) and the [Wiltshire Intelligence Network](#).

Devizes has the highest youth unemployment in Wiltshire and this report seeks to use available data and intelligence to not tackle just employment opportunities but to identify the root causes of it. This approach should help both prevent future youth unemployment but help to tackle the associated issues such as ASB and mental health.

2. Summary of data:

- Devizes has the highest proportion of working age adults and young adults experiencing unemployment in Wiltshire.
- 3.05% of the Devizes population aged 16-64 receive unemployment benefit and 5.46% of those aged 18-24 receive youth unemployment benefit. Both are the highest in Wiltshire. The average in England for those receiving youth unemployment benefit is 4.7% and for 3.06% for Wiltshire.¹
- Relatively high levels of youth unemployment are likely to be linked with low levels of Higher Education participation and low educational attainment of disadvantaged pupils across Wiltshire and Swindon. The data available suggests that this is the case.
 - The Wiltshire average for the number of young people aged 16+ who have no qualifications is 14.41%. The figure is 15.93% for Devizes.²
 - Devizes has an above average for Wiltshire number of young people aged 16+ who have only level 1 qualification. The figure is 11.6% compared with a Wiltshire average of 10.2%³
 - Average attainment for all students is below average for Wiltshire.⁴
 - Data from 2018/19 showed that during that year there were only 78 apprentices in the Devizes community area compared with an average of 139 in Wiltshire. However, it should be noted that the average was skewed by particularly high rates in Amesbury, Wootton Bassett, and Warminster.⁵
 - Devizes school has not had a full inspection by Ofsted since 2015. On average they take place every 4 years so one is probably due soon. A short inspection took place in 2019 and was awarded “good” status. Whilst it was noted that actions have been

¹ Department for Work and Pensions (DWP) November 2022

² Census 2021

³ Census 2021

⁴ [Children and Young People Wiltshire Intelligence](#)

⁵ [Economy Wiltshire Intelligence](#)

taken by the school to improve attendance and that disadvantaged pupil attendance is improving, they observed that the “The proportion of disadvantaged pupils who are persistently absent is too high”.⁶

- Wiltshire College in Jan 2019 closed its site in Southbroom Road making it even more difficult for students to access courses as they now have to travel to Chippenham, Lacock or Trowbridge.
- Devizes has the lowest job access score in Wiltshire and Swindon – This is constructed by measuring the accessibility by public transport and car from every LSOA to work.⁷ As a whole car ownership in Wiltshire is higher than national average but Devizes has the lowest car ownership in Wiltshire outside of Swindon and Salisbury.⁸
- Devizes also has the highest crime rate in Wiltshire and Swindon (116 offences per 1,000 population) and is concerning even when compared with the national average of 96.⁹
- Devizes South-West is one of the of the most deprived areas in Wiltshire and ranks amongst the 20% most deprived areas in England. Devizes East Central and Nort East are also in quintile 1. The key reasons for these areas being deprived are around income, education, skills, and crime.¹⁰
- Devizes also has the second highest level of mental health need in Wiltshire.¹¹
- Devizes is about average for Wiltshire towns in areas such as personal debt and food poverty and that it has the greatest number of charities and the most charitable funding awarded to it in Wiltshire and Swindon.¹²

3. Summary of key issues:

- The data above informs us that Devizes has a problem with youth unemployment and that this seems to be linked to poor mental health and ASB amongst young people.
- The root causes for this seem to include:
 - *Educational attainment* - The gap between the disadvantaged young people and the non-disadvantaged has widened over recent years. This is reflected in attendance at school and behaviour both of which are known to be key contributors in obtaining employment.
 - *Access to further and higher education* – This has been exasperated by the closure of Wiltshire College in Devizes
 - *Access to jobs* – Travel to places of work is extremely challenging, particularly for the more disadvantaged as there is no rail station and they are less likely to own a car. The number of apprenticeships locally does not seem sufficient.

4. Next Steps:

- It should be noted that Devizes is performing as well if not better compared to other areas in Wiltshire such as around digital inclusion, care, the elderly, personal debt and the cost of living. Devizes also has the highest level of connectedness in Wiltshire.ⁱ

⁶ [50068043 \(ofsted.gov.uk\)](https://www.ofsted.gov.uk/inspections/50068043)

⁷ *UK Onward 2021*

⁸ *Census 2021*

⁹ *Police UK 2021/22*

¹⁰ [English indices of deprivation 2019 - GOV.UK \(www.gov.uk\)](https://www.gov.uk/government/statistics/english-indices-of-deprivation-2019)

¹¹ *Place-Based Longitudinal Data resource 2019*

¹² *360 Giving Grant Nav data Feb 23*

- The findings instead suggest that the focus of our future work should be more around prevention and addressing the socio-economic challenges that face disadvantaged young people within Devizes.
- It is almost certain that a collaborative approach with partner organisations is required. Conversations should take place with key stakeholders including Wiltshire College, Devizes School, businesses (including Chamber of Commerce and FoSB), housing associations (Aster, Sovereign), Work Wiltshire, and young people to refine our understanding of the issues, and what is already happening. This should include looking at the link between education and local businesses as well as apprenticeships and job opportunities.
- Actions should be identified from these conversations that improve the life chances of our disadvantaged young people which will in turn should have a positive effect upon crime and mental health.

5. Recommendations:

- I. Devizes Area Board creates a working group consisting of key stakeholders such as those included in section 4 in order to take forward this work. This group to be led by Cllr Iain Wallis and Cllr Dom Muns given their respective area board priority leads.
- II. The working group is accountable to Devizes area board and will regularly report back at the business meetings including any recommendations for interventions and requests for funding.

ⁱ *Consultants for Social Inclusion and Local Trust 2019*

